



## FAQ – ENGLISH

1. How does the Estelle work?
2. Is the Estelle suitable for my filter?
3. Which adapter should I use?
4. What is the correct water pressure?
5. What is the correct position?
6. My filter is stuck at the bottom. What do I need to do?
7. My Estelle wobbles during the cleansing. What do I need to do?

### Answers:

#### 1. How does the Estelle work?

Place the filter with the correct adapter on the screw thread and start at the bottom. Attach the hose and open the faucet. When the filter has reached the top, turn the knob with the water opening 180 degrees. This will cause the filter to go down and gives it its second and last cleansing. When the filter has reached the bottom it is ready for use in the spa.

See for more details the downloadable file on: [www.estelle-dcs.com](http://www.estelle-dcs.com) or the instruction movie "How it works" on <http://www.youtube.com/watch?v=72h5v3nZf7g>

#### 2. Is the Estelle suitable for my filter?

The Estelle is suitable for all lamella filters between the following measurements:

Inside diameter (diameter of the hole) 30 – 80 mm. (photo 1)

Outside diameter (outside lamellas) 100 – 250 mm (photo 2)

Maximum height 360 mm (when filter is open at the top and the bottom) 300 mm (when the filter is only open at the bottom) (photo 3)



Foto 1



Foto 2



Foto 3

#### 3. Which adapter should I use?

- a. Green adapter with three steps. (photo 4)

You always need this adapter and turn it as first one down over the screw thread. (photo 5)



Foto 4



Foto 5

#### b. Yellow and orange adapters

- The small yellow adapter is for filters with a small opening at the bottom and a small screwthread. (photos 6 & 7)
- The big yellow adapter is for filters with a large opening at the bottom and a small screwthread. (no photos)
- The orange adapter is for filters with a small opening at the bottom and a wide screwthread. (photos 8 & 9)



Foto 6



Foto 7



Foto 8



Foto 9

c. Adapter with green flaps (photo 10)

This adapter is for filters without a screw thread.



Foto 10

**4. What is the correct water pressure?**

Water pressure can fluctuate per connection. You have to make your own judgment about the correct water pressure.

With the right water pressure:

- The filter will turn
- The filter will be cleaned on the inside and the outside
- Estelle stays stable

Look at the instruction video "How it works": <http://www.youtube.com/watch?v=72h5v3nZf7g>

**5. What is the correct position?**

You can determine the direction of the waterspout by turning the green knob.

Up and down

- If the spout is turned to the right, the filter will go up
- If the spout is turned to the left, the filter will go down

Inside and outside

- With the spout more in the 9 o'clock or 3 o'clock position it is concentrated on the outside
- With the spout in the 12 o'clock position it is concentrated on the inside

Look at the instruction video "How it works": <http://www.youtube.com/watch?v=72h5v3nZf7g>

**6. My filters is stuck in the bottom. What should I do?**

There are two possible causes:

- The green adapter with 2 rings has not been placed as first step before placing the filter.  
Turn off the faucet, take the lid off and remove the filter. Place the green adapter with 2 rings on then place the filter on top of it. Push down until it clicks on the adapter. There is too much water pressure.
- Turn off the faucet, remove the lid and help the filter move to the other side. Turn the green knob on the outside of the blue pail to the right and gently turn the faucet back on.

**7. My Estelle wobbles during the cleansing. What to do?**

There are two possible causes:

- When using the green flap adapter, it may not be in the middle of the filter.  
Remove the green flap adapter and turn it back in. Make sure it ends in the middle (it may start at a slight angle)  
There is too much water pressure.

Reduce the water pressure by turning the faucet down slightly.

Is your question not among the above? Please contact us at [info@estelle-dcs.com](mailto:info@estelle-dcs.com)